

Umar Haruna Abdullahi
Unguwa Uku 760221, Gombe State, Nigeria
Phone: +2347066399174 | Email: umarbrowser20@gmail.com
LinkedIn: www.linkedin.com/in/umar-haruna-abdullahi

Professional Summary

Results-driven ICT professional with extensive experience in IT support, network administration, cybersecurity, cloud computing, and software development. Proven expertise in Microsoft Operating Systems, Office 365, server management, and IT service management tools (ITSM). Strong background in radio telecommunication (HF, VHF, GSM, Satellite), data security, IT budgeting & procurement, and advanced technical support. Skilled in managing permissions, reporting activities, and implementing IT security best practices. Adept at troubleshooting, training users, and ensuring compliance with IT policies and standards. Demonstrated ability to manage stress effectively and work collaboratively in team environments.

Experience

Lead IT Consultant

Umar Browser Internet Business Centre (Registered with CAC) | July 2021 – January 2025
+2347066399174 | pyc0d3r@outlook.com | <http://umarbrowser.github.io/>

- Oversee daily operations and service delivery for various IT and business support services.
- Manage Microsoft Operating Systems and business applications (Office365) for optimal performance.
- Oversee server management, including Active Directory and virtualization (Hyper-V).
- Manage and maintain telecom infrastructure, including HF, VHF, GSM, and Satellite systems.
- Provide advanced technical support to logistics experts and escalate complex issues to external providers when necessary.
- Utilize IT Service Management (ITSM) tools to optimize IT service delivery and adhere to best practices.
- Provide IT training and support to users, ensuring adherence to IT security protocols.
- Troubleshoot and manage IT-related tasks, including hardware (laptops, routers, servers) and software (MS Office, email systems, network security).
- Manage user permissions and ensure compliance with IT standards for secure access control.
- Ensure compliance with IT security policies, including user access rights, data backups, and firewall security.
- Prepare and submit regular activity reports, updating IT documentation to maintain transparency and accountability.
- Assist with budgeting and procurement processes related to IT infrastructure and services.

Software Engineer

Secure Agric Gombe | June 2021 – August 2024

+2347033948069 | waziriismail025@gmail.com

- Developed and maintained secure IT infrastructures for agricultural data management.
- Led cybersecurity training for 50+ employees, reducing data breaches by 25%.
- Deployed cloud-based solutions for improved data accessibility and security.
- Provided IT support, troubleshooting, and system administration to enhance operational efficiency.

Developer Community Lead

Google Developer Student Club (Gombe State University) | Aug 2021 – June 2022

- Organized 10+ IT workshops, mentoring 200+ students on Google technologies.
- Managed student-led projects, developing open-source applications for real-world impact.

Organizer

Google Developers Gombe | June 2022 – Present

+2348133551450 | samailaadamumuazu@gmail.com

- Hosted coding competitions, hackathons, and cybersecurity awareness programs.
- Engaged with 300+ developers to promote digital literacy and networking.

Facilitator (Cybersecurity & IT Training)

NCC Youth Job Creation & NITDA Cybersecurity Training | Mar 2020 – Dec 2024

- Conducted hands-on training for 500+ individuals in IT security, networking, and system administration.
- Assisted startups and SMEs in developing cybersecurity frameworks and IT governance strategies.
- Provided structured technical training to improve user proficiency in digital tools and IT security.

Technical Skills

- **IT Support & Troubleshooting:** Hardware & Software Maintenance, System Optimization
- **Network Administration:** LAN/WAN, VPNs, Firewalls, Servers, Cloud Networking
- **Cybersecurity:** Firewall Security, Data Encryption, Access Control, Digital Forensics
- **Cloud Computing:** Google Cloud, AWS, Azure, Cloud Security & Compliance
- **Software Development:** PHP, Python, JavaScript, Flutter, MySQL, PostgreSQL, SQLite
- **Project Management:** Agile, Scrum, ITSM, Technical Training & Mentorship
- **Microsoft Operating System Expertise:** Windows OS, Office365, System Administration
- **Server Management:** Active Directory, Virtualization (Hyper-V), IT Infrastructure
- **Radio Telecommunication Concepts:** HF, VHF, GSM, Satellite Systems
- **IT Service Management Tools (ITSM):** Service Optimization, Best Practices

- **Advanced Technical Support:** Troubleshooting & Escalation for Complex IT Issues
- **User Training & Technical Support:** Educating users on Cyber Security policies, Computer Appreciation, and Providing Technical Support on Hardware/Software
- **Data Security & Compliance:** Firewall implementation, user access management, backup solutions
- **Permission Management:** Managing user access rights and ensuring IT compliance
- **Regular Activity Reporting:** Documentation, Reporting, and Transparency in IT Operations
- **Budgeting & Procurement Support:** Managing IT-related budgeting and procurement processes
- **Stress Management:** Ability to perform effectively under pressure and handle crisis situations
- **Teamwork & Cooperation:** Effective collaboration with stakeholders and IT teams

Education

BSc. (Hons) Computer Science – Gombe State University | Aug 2018 – May 2024

Nano Degree in Full stack Development – Udacity | Apr 2022 – Jul 2022

Professional Diploma in Cybersecurity – Baze University Abuja | Jan 2024 – Dec 2025

Certifications

- BSc. Computer Science (05/2024)
- Google Summer of Code (08/2018)
- ALX Full Stack Developer (07/2022)
- All In Africa Open Source Contributor (07/2024)
- Google Cloud Certified Professional Cloud Architect (03/2023)
- 2022 National Microsoft Agro-tech Hackathon (06/2022)
- Google Android Development Certification (02/2021)
- Google Africa Scholarship (Mobile Web Specialist) (08/2018)
- Winner: Blockchain Secure Authentication Challenge – United Nations (11/2024)

References

Dr. Muhammad Kabir

Director, NITDA PACK, Gombe State University
Phone: +2348039285289

Dr. Mustapha Ismail

Head of Department, Computer Science, Gombe State University
Phone: +2347033514568